



Facilities Operations and Development

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February 19, 2007

HLH Systems
4574 Tuttle Road
Dublin, Ohio 43017

Dear Harry and Pat,

As I'm preparing to retire from Ohio State, I wanted to take this opportunity to thank you for all of the work you have done for us.

We came to you with a couple of very diverse projects that had a very short turnaround time. You delivered the final products within the time allotted. The quality of your work and the reports you submitted were extremely helpful to us in meeting our goals.

It has been a pleasure working with you. I wish you both the best in the future.

Sincerely,

A handwritten signature in cursive script that reads "Rebecca E. Hines".

Rebecca E. Hines
Director, Building Services
The Ohio State University.